



ULTIMATE LEADERSHIP SERIES
September 13, 2005

Ultimate Leadership:

“Enemies and Idiots: How to Deal with Toxic People”

Featuring:

Dr. Henry Cloud

I. Introduction

Tolerating the Pain

- The task is not accomplished
- The environment is adversely affected

II. Get Over It: It's Not All Positive

Deal With It

- Psalm 101
- Titus 3:10
- Matthew 18
- Leviticus 19:15

III. It's a Part of Life

A. Healthy People Need Healthy Immune Systems

B. Healthy Leaders Practice the Following Steps with Toxic People:

1. Avoid toxic people
2. Take a strong stance against toxic people
3. Separate from toxic people who don't respond
4. Be surrounded with the right people

IV. Diagnosing Toxic People

Three Kinds of People:

1. The Wise
2. The Fool

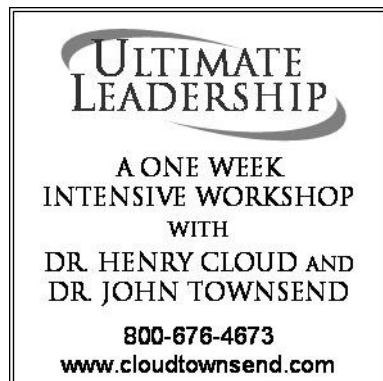
How to deal with fools:

- Find a problem
- State the problem clearly

- Talk to them about ignoring the problem
- Give consequences
- Bring 2 or 3 other leaders
- Follow through with the consequences

3. The Bad

Resources:



I found the Ultimate experience to be one of the greatest life changing experiences of my life. I have been to two other growth experience workshops, but found this one to be the most helpful and complete. It touched all parts of my life. Henry and John are doing a great job in demonstrating how our entire emotional and spiritual lives are built on Christ's teachings.

-John Schock: CEO, Financial Management Solutions (Pasadena, MD)

The invaluable incorporation of resources, teaching, sharing, processing, and the quality of all those committed to bringing forth wealth and treasure in us was priceless. I shall always remember that week as a major "turning point", a time where my perceptions of life, myself, and my work were forever changed.

-Patty: Real Estate Broker and Architect (Tustin, CA)

Since going to the Ultimate Leadership workshop, I now realize that getting connected with someone is a kind OF soul fuel that raises me up to another level--which positions me to better solve life's problems.

-Pastor John Sherk (Middlebury, IN)

-Many more testimonies at www.cloudtownsend.com-

BOOKS:

9 Things You Simply Must Do

By Dr. Henry Cloud

How People Grow

By Drs. Henry Cloud & John Townsend

Visit www.cloudtownsend.com for more resources

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